Getting CTV on Comcast Xfinity when EWTN satellite signal is appearing instead of the local broadcasts of the Mass from the Cathedral and Saint Ann’s Novena

12-12-18, revised:

1, On the Xfinity remote, click on the Xfinity button, on the bottom of your screen a guide should pop up with choices like search, etc, and a small gear symbol on right;

2, click on the gear icon, it should turn blue, or become highlighted hit OK, and a new page should come up,

3, select my account,

4, select preference, hit Ok, a new screen appears, go to account details

5, select general, hit OK

6, select “auto tune to HD channels”, if ON is selected change it to OFF,

OR: Select “prefer best resolution”, when highlighted it Automatically changes to off.

7, then select Exit.

8, Turn TV off for a few minutes to allow the TV to reset these settings

9, then turn TV back on.
10, Tune to channel 12, it should now be on the local CTV channel.